

BLOCK A: RESIDENTS' FEEDBACK SURVEY QUESTIONNAIRE

Name of interviewer:

Date of interview:

I. Identification

1. Name of interviewee:
2. Gender 1. M, 2. F
3. Marital Status: 1. Single ,2. Married, 3. Widow, 4. Separated
4. Age |__|
5. Owner |__| Tenant |__|
6. Unit number |__|

II. Demographic characteristics

1. a. Household size |__|
b. Household members category
 - 1) Male adult |__|
 - 2) Female adult |__|
 - 3) Child under 5 years old |__|
 - 4) Child under 5 – 12 years old |__|
 - 5) Child under 13 – 18 years old |__|
 - 6) Child above 19 years old |__|
 - 7) Elderly male above 65 years old |__|
 - 8) Elderly female 65 years old |__|
2. What is the relationship between household members?
 - 1) Biological family
 - 2) Friends / Housemate
 - 3) Other, specify
3. Are there any residents with disabilities?
 - 1) Yes
 - 2) No
 - 3) If yes, which type of disability_ (1. Blindness, _2. Physical disability, 3. Mental disability, 4. Other...) _____

III. Socio-economic aspect

1. How many people in this household work? |__|
2. What is their economic activity?
 - 1) Government employee (civil servant)
 - 2) Employee of private company
 - 3) Self employed
 - 4) Student
 - 5) Unemployed
 - 6) Others _____
3. Why did prefer living in this neighbourhood? (multiple answers)

- 1) Rental cost
 - 2) proximity to workplace (if so, where is your workplace?)
 - 3) closer to friends and/or family
 - 4) safe environment
 - 5) proximity to commercial centre (market, bank, etc)
 - 6) Others: _____
4. How many years have you been living in this neighbourhood in Gitega?
- a) < 1 year
 - b) 1 – 3 years
 - c) 3 – 5 years
 - d) > 5 years
5. Where did you live before moving to this neighbourhood?
- 1) Gitega (same place)
 - 2) CoK (Gasabo/ Nyarugenge/ Kicukiro)
 - 3) Other district _____
 - 4) Other country
6. How do you find the rental cost? (Tenants only)
- a) Cheap
 - b) Acceptable
 - c) Expensive

IV. Physical aspects of the unit & safety

1. Is the interior space enough?
 - a) Yes b) No
2. If no, which part is not enough?
 - a) Rooms
 - b) Livingroom & Dining area
 - c) Kitchen
 - d) Bathroom
3. On a scale of 1 to 10, how satisfied are you with your new house today?

1-----10
4. How do you find the safety of living here?
 - a) Very satisfied
 - b) Satisfied
 - c) Not satisfied

If C, what is your main concern?
4. How comfortable are you living in a block with other people?
 - a) Very comfortable
 - b) Comfortable
 - c) Less comfortable
 - d) Uncomfortable

If D, what is your main concern?
5. How comfortable are you living in storied unit?
 - a) Very comfortable
 - b) Comfortable
 - c) Less comfortable
 - d) Uncomfortable
6. How do you find using sanitation facility (toilet and shower) inside the house?

- a) Very comfortable
 - b) Comfortable
 - c) Less comfortable
 - d) uncomfortable
7. How do you find cooking inside the house?
- a) Very practical
 - b) Comfortable
 - c) Less comfortable
 - d) Uncomfortable
8. Is there common space in this building block?
- a) Yes
 - b) No, I don't think so
 - c) I don't know
9. If yes, where do you identify as a common space?
- a) In front of the building before entering each unit
 - b) Side of the building
 - c) Back of the building
 - d) Others _____
10. Are you comfortable sharing a common space outside?
- a) Very comfortable
 - b) Comfortable
 - c) Less comfortable
 - d) Uncomfortable
11. If uncomfortable, what do you wish it to be? (multiple answers)
- a) Bigger space
 - b) Better facility like bench and table
 - c) Fenced space limited to residents only
 - d) Space open to residents and nonresidents
 - e) Place for waste
 - f) Drying space for clothes
 - g) Parking
 - h) Others _____
12. Is there anything you are not satisfied with in this unit? (multiple answers)
- a) Small room
 - b) No storage
 - c) Owner is not responsive
 - d) Water problem
 - e) Electricity problem
 - f) Indoor cooking
 - g) Noise from neighbours
 - h) Humidity
 - i) Poor natural lighting
 - j) Poor ventilation
 - k) No plaster/ no painting on the wall
 - l) Leak in the roof
 - m) Others _____

V. Rehousing process (owners only)

1. How do you consider the information and support received in the re-housing process?
 - 1) I had all the information I needed / requested
 - 2) I felt I needed more information but I'm mostly ok with the process
 - 3) I didn't receive enough information
2. What would you have preferred to be done differently?
 - 1) Better communication and explanation
 - 2) More frequent dialogue and participation in design of house
 - 3) Visit during the construction
 - 4) Some of us should represent
 - 5) Other, describe.....
3. Would you advise others to be part of the rehousing process?
 - a) Yes
 - b) No
 - c) If no, why?
4. How much did you spend in utilities in your previous house?
Enter amount _____
5. How much are spending now?
Enter amount _____
6. Were you getting rental income from the previous house?
 - a) Yes
 - b) No
7. If yes, are you getting:
 - a) Less amount
 - b) Same amount
 - c) Higher amount
8. % of gain or loss in rental?
 - a) 10-20%
 - b) 20-50%
 - c) More 50%
9. Do you get along well with other residents of the block?
 - a) Yes
 - b) No
10. Are the conflicts in the block managed effectively?
 - a) Yes
 - b) No
11. Do you have any desire to move away from this neighborhood in the next two years?
 - a) Yes
 - b) No

If yes, why?

12. Would you consider getting a mortgage to pay this unit or at least a part, if it is not subsidised by CoK?
 - a) Yes
 - b) Not
13. Highlight 3 pro and cons of this change?